



**DEPARTMENT OF ADMINISTRATIVE SERVICES
JOB OPPORTUNITY
Information Technology Analyst 2
PLATFORM SERVICES**

PLEASE FOLLOW THE SPECIFIC APPLICATION FILING INSTRUCTIONS AT THE BOTTOM OF THIS PAGE!

Open To: Open to candidates on a current examination list

Location: 101 East River Drive, East Hartford, CT

Job Posting No. 3967

Hours: 35 Hour Work Week

Salary: \$70,642 (EU28/1)

Closing Date: November 8, 2013

Eligibility Requirement: Candidates must have applied for and passed the Information Technology Analyst 2 exam and be on the current certification list promulgated by the Department of Administrative Services for this classification. State employees currently holding the above title or those who have previously attained permanent status may apply for lateral transfer. **Applicants will not have the opportunity to take the exam prior to the above closing date to qualify for this particular vacancy.**

The Department of Administrative Services is seeking a results-oriented team player with good leadership, communication and interpersonal skills for an IT Technical Analyst 2 position assigned to the Bureau of Enterprise Systems and Technology/Platform Services Division in East Hartford.

Duties and responsibilities include:

Duties will include the installation, maintenance, and development of program products that are used on the mainframe. This position will also be responsible for assisting in the installation and configuration of system software, analyzing, resolving and documenting problems, and researching and recommending enhancements to the infrastructure related to the mainframe. Ideally, the candidate will have knowledge and experience in some or all of the following: z/OS systems programming, z/OS performance and tuning, Storage Management, CA products (ACF2, CA1, ESP, CA-Disk), MQSeries, IMS, DB2, CICS and Websphere Application Server.

This position will be responsible for maintaining vital areas of software installation and support of the mainframe products. Several agencies have some, or all, of their critical business applications dependent on this environment. Agencies include Department of Children and Families, Department of Social Services, Department of Public Safety, Department of Motor Vehicle, Judicial, Department of Corrections, Office of the State Comptrollers, Secretary of the State, and several other smaller agencies. These applications are critical to the business needs of these agencies and most deal with health and safety issues. This unit supplies all of these agencies with technical advice and support for their applications with development, problem solving and problem determination. In addition to all of the mainframe hardware, this unit supports three unique operating systems, and over one hundred fifty subsystems and software products, all of which require regular maintenance cycles and upgrades.

Preferred Skills:

- Experience with ISPF, JCL, SMF and IBM utilities required
- Knowledge of SMP/E, ACF2, JES2 is desired
- Programming knowledge with SAS, Assembler, and Cobol is a plus
- Experience in DB2 installations
- Experience with System Managed Storage support
- Experience with installing 3rd party Mainframe Software

Knowledge, Skills, and Abilities:

Considerable knowledge of IT equipment and diagnostic tools; considerable knowledge of principles and techniques of systems analysis, design, development and programming; considerable knowledge of principles of information systems; considerable knowledge of principles and theories of business and planning functions; considerable knowledge of programming languages; considerable knowledge of capabilities of computer technology; knowledge of methods and procedures used to conduct detailed analysis and design of computer systems; knowledge of principles and techniques of software generation and programming; knowledge of practices and issues of systems' security and disaster recovery; knowledge of computer operating systems; knowledge of project management principles and techniques; knowledge of principles and techniques of business information systems re-engineering; considerable technical problem solving skills; considerable logic and analytical skills; considerable oral and written communication skills; considerable problem solving skills; interpersonal skills; project coordination skills; considerable ability to analyze, troubleshoot and resolve data communications problems; considerable ability to write, test and debug computer programs; considerable ability to use programming development tools; considerable ability to prepare manuals, reports, documentation and other written materials; considerable ability to identify, analyze and resolve complex business and technical problems; ability to analyze and debug complex software programs.

General Experience:

Six (6) years of experience in information technology (IT) operations, programming, systems/software development or another IT related support area.

Special Experience:

One (1) year of the General Experience must have been performing professional information technology work in one of the following areas:

1. Installation and support of microcomputer hardware, software and operating systems.
2. Analysis, design and development of information systems.
3. Network hardware and software installation and support.
4. Network hardware and/or software problem diagnosis and resolution.

NOTE: For state employees this is interpreted at the level of Information Technology Analyst 1.

Substitutions Allowed:

1. College training in management information systems, computer science or information technology related area may be substituted for the General Experience on the basis of fifteen (15) semester hours equalling six (6) months of experience to a maximum of four (4) years for a Bachelor's degree.
2. A Master's degree in management information systems, computer science or electrical engineering may be substituted for one (1) additional year of the General Experience.

Note: The filling of this position will be in accordance with reemployment, SEBAC, transfer, promotion and merit employment rules.

Application Instructions: Interested and qualified candidates who meet the above requirements should submit a cover letter, a resume, a State Application (CT-HR12) for Employment, and the last two performance appraisals to:

**DEPARTMENT OF ADMINISTRATIVE SERVICES
ATTENTION: LORRAINE VITTNER
101 EAST RIVER DRIVE
EAST HARTFORD, CT 06108
Fax# (860 622-2617)
lorraine.vittner@ct.gov**

AN AFFIRMATIVE ACTION/EQUAL OPPORTUNITY EMPLOYER

The State of Connecticut is an equal opportunity/affirmative action employer and strongly encourages the applications of women, minorities, and persons with disabilities.